



YOUR BILL OF RIGHTS

As a client of the Dorothy Day Food Pantry:

You have the right to receive food free of charge; without being required to give donations, pay, work or participate in religious services in order to receive food. We are a neutral organization.

You have the right to be treated with dignity and respect at all times.

You have the right to receive food in a safe environment; violence, theft, profanity, or verbal abuse will not be tolerated.

You have the right to receive food without discrimination on the basis of age, race, family status, national origin, language, gender, disability, religious belief, or sexual preference.

You have the right to be informed and upon asking, be provided with clear policies and procedures for receiving food.

You have the right to accept or refuse all or part of our services.

You have the right to receive food that meets local, state, and federal standards for food safety.

You have the right to not to be turned away because of lack of identification, referral or documentation of need, unless requested by the host site.

You have the right to confidentiality. We will not share or sell any of your personal information.

Questions or Concerns?

Please call Dorothy Day Food Pantry with any question or concern you have about this agency at (218)284-8895.

We uphold these rights for all our clients. Staff or site coordinators have the authority to ask clients to leave if they are not respecting our policies. Each client has the right to leave the premises if s/he is unhappy with our policies or the services that are provided.